



# WATSON MEDICAL CLINIC

## FAMILY PRACTICE AND SPECIALISTS

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Dear Patient,

We hope this letter finds you and your family in good health. We are writing to provide an update on some important information pertaining to our office and uninsured services, in particular annual block fees. While OHIP covers the cost of most services relating to your medical needs, there are many services which we provide that are not covered by OHIP. For many years, we have provided these services at no cost to you and your family. These include:

- Electronic (email) communication with your doctor
- Renewing prescriptions without a doctor's visit
- Emailing of medical test results

These services require significant time and resources to administer and the demand for these uninsured services has increased dramatically in the last few years. **As of October 16, 2023, we will start charging for these uninsured services.**

In order, to maintain our operational efficiency and further improve the customer experience, we decided to introduce an **annual block fee**, called **PS365**. This is an **optional** flat rate that covers the cost of many uninsured services for one year (see full list of uninsured services for more details). Given the significant amount of uninsured services covered by the **PS365 annual block fee plan**, we believe this will provide the greatest value. It will also reduce the hassle of paying for each individual service.

The other option is to simply pay for any uninsured services if and when you use them (**Pay-As-You-Go**). Patients will receive invoices for uninsured services used and have the option of paying invoices online at [www.patientserv.ca](http://www.patientserv.ca), by telephone, in-person (at the clinic) or via mail.

To administer these two programs, we will be partnering with **PatientSERV**, the Ontario Medical Association's partner in uninsured services management.

To pay for **PS365 annual block fee plan** or for uninsured individual services, you will receive invoices and have the option of paying online at [www.patientserv.ca](http://www.patientserv.ca), by telephone, in-person (at the clinic) or via mail.

To choose either the **PS365** plan or the **Pay-As-You-Go** option, please respond by one of the following methods:

- Complete the accompanying **registration form** and return it by mail in the postage-paid envelope. You can also send the completed form by fax to 1-877-461-7687

- OR -

- Register online at [www.patientserv.ca](http://www.patientserv.ca) (select *Log In* then *New to PatientSERV*). You will require your Health Card number as well as unique PIN which you will be given

If you have any questions about this program, or would like to pay over the phone, please contact PatientSERV at **1-800-385-3210**.

Regardless of the choice you make, please be assured that it will have no bearing upon the medical care you receive from us as your healthcare is our top priority.

Warm Regards,

**The Physicians of Watson Medical**



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## Uninsured Services Fee Guide



Individual <sup>†</sup>	Couple <sup>†</sup>	Family <sup>†*</sup>
\$175	\$250	\$300

Uninsured Services <b>Covered</b> by the PS365 Annual Plan	Pay-As-You-Go Fee	PS365 Coverage
<b>Notes, Forms, and Certificates</b>		
Sick Notes, Back to Work Notes	\$25	✓
Insurance Notes for Massage, Physiotherapy, Chiropractor, etc.	\$25	✓
Attending Physician's Statement Forms	\$75-\$160	✓
Sickness & Accident Forms (short term only)	\$50-\$80	✓
Functional Ability Forms	\$50	✓
Camp and School Physical Forms <sup>†</sup>	\$45	✓
Pre-Employment Certificate of Fitness	\$50	✓
School or Work Forms to Verify Immunization Status	\$35-\$50	✓
Travel Insurance Cancellation Form <sup>†</sup>	\$50	✓
Retirement Home Admission Forms	\$150	✓
Life Insurance Death Certificate <sup>†</sup>	\$70	✓
Special Authorization for Drug Coverage Form (non-ODB, private insurance)	\$30	✓
Medical Certificate for EI Compassionate Care Benefits <sup>†</sup>	\$60	✓
Children's Aid Society Application for Prospective Parents <sup>†</sup>	\$80	✓
Guarantor Documents (i.e., birth certificates) <sup>†</sup>	\$60	✓
Letter for Exclusion from Jury Duty <sup>†</sup>	\$40	✓
EI Disability or Maternity Certificate <sup>†</sup>	\$50	✓
Canada AutoAbility Physicians Form (P2220) <sup>†</sup>	\$35	✓
Other Simple Forms Not Otherwise Specified <sup>†</sup>	\$50-\$200	✓
<b>Diagnosis, Counseling, and Treatment</b>		
Prescription Renewal Without a Visit	\$25	✓
Emailing of Medical Notes Per Patient Request (i.e., labs, radiology results)	\$10	✓
TB Skin Testing, when not for Medical Necessity (includes 2-step testing)	\$50	✓
Administration of Vaccinations for Immunizations not Covered under OHIP	\$15 each	✓
Ear Flushing (when not covered by OHIP)	\$35	✓
Medical Advice via Email/Message	\$10-\$40 per issue	✓

*Continued on back*

	Pay-As-You-Go Fee	PS365 Coverage
<b>Administrative Services</b>		
Photocopying / Printing / Faxing of Chart Notes (at patient's request)	First 20 pages: \$35 Each page after: \$0.29 \$52 per 15 minutes review	✓
Missed Appointment Fee (without 24 hours notice) †	\$50	✓ 1/year
Replacement of Immunization Certificate †	\$35	✓
Replacement of Lost/Misplaced Prescription, Requisition for Tests †	\$25	✓
Transfer of Medical Records (on CD/PDF, electronic)	Starting at \$85	✓
Uninsured Services <b>Not Covered</b> by the PS365 Annual Fee Plan	Pay-As-You-Go Fee	
Medico-Legal Letters, Complex Forms and Other Special Correspondence †	OMA Rate	
Driver's Medical Follow-up Assessments (i.e., Diabetes, Cardiovascular, etc.) †	\$121 each	
Revenue Canada Disability Tax Credit Certificate †	\$160	
Appointment Without Valid OHIP Coverage	\$100	
Pre-Op History and Physical Requested by Surgeons and Dentists	\$100	
Physical Requested by a Third Party †	\$250	
Driver's Medical Examination and/or Reports †	\$282	
Disability Report/Insurance Form (including long-term disability form, OCF-3, OCF-18, OCF-19 certificates) †	OMA Rate	
Insurance Forms †	OMA Rate	
Legal Reports of Letters (at patient's request) †	OMA Rate	
Diagnostic Tests (blood pressure monitor, covid/flu tests, etc.)	Contact Clinic for Rates	

\* Includes children aged 18 or younger living at the same address.

† 13% HST will be added where noted.

Fees align with rates recommended by the Ontario Medical Association, also accounting for administrative costs.

Please note that this list is not exhaustive, and all fees are subject to change.